

SANTHA CHITTY, ANS, PMC

With more than 18 years' experience as a Secretary and Personal Assistant and more than 17 years of experience as a Group Communications Manager in planning, organising, implementing and emceeing all group events, namely: group conferences, annual awards nights, exhibitions, launches, golf games, senior management get-togethers, press conferences, AGMs, etc, Santha has a wealth of experience to share in the organisation of events and the efficient running of an office. Her special interest is in the training of receptionists and telephone operators as the telephone is usually the first point of contact and if handled badly could negatively affect the image of a company and leave lasting positive or negative impressions.

Santha had also served on the Governing Council of MAPSA in various capacities throughout the years and was Emcee for most of its public events during Professional Secretaries' Week and the ASA Congress (Association of Secretaries in Asia) when MAPSA played host to 16 member countries. Latest positions held in MAPSA were: Hon. Secretary (2016 - 2017), Events Manager (2017 - 2018)